Homeowner - Overall Industry Statistics

Data Year: **2009**

1. Claims Closed Without Payment to Claims Close

Statewide Average: 17.9%

	3.2% 8.9%	9.2% 13.3%	13.4% 16.2%	16.6% 22.4%	23.2% 25.0%	25.5% 27.2%	27.5% 29.7%	30.1% 33.3%	33.7% 38.1%	39.7% 83.3%	
0%	**>0% - 10%**	**>10% - 20%**	**>20% - 30%**	**>30% - 40%**	**>40% - 50%**	**>50% - 60%**	**>60% - 70%**	**>70% - 80%**	**>80% - 90%**	**>90% - 100%**	**>100%**
3	10	20	26	17	5	0	1	0	1	0	0

2. Claims unprocessed at end of period:

Statewide Average: 99.7%

	1.1% 3.3%	3.4% 3.9%	4.1% 4.7%	4.9% 5.4%	5.5% 6.1%	6.2% 7.8%	8.6% 11.8%	13.1% 14.0%	14.3% 20.5%	22.4% 100.0%	
0%	**>0% - 10%**	**>10% - 20%**	**>20% - 30%**	**>30% - 40%**	**>40% - 50%**	**>50% - 60%**	**>60% - 70%**	**>70% - 80%**	**>80% - 90%**	**>90% - 100%**	**>100%**
4	53	18	4	1	0	0	1	0	0	2	0

3. Percentage of Claims Paid over 60 Days:

Statewide Average: 14.4%

	1.5% 4.9%	5.3% 8.2%	8.8% 11.9%	12.1% 13.6%	14.2% 17.8%	18.4% 22.3%	22.4% 26.8%	26.9% 31.5%	31.6% 39.5%	40.0% 100.0%	
0%	**>0% - 10%**	**>10% - 20%**	**>20% - 30%**	**>30% - 40%**	**>40% - 50%**	**>50% - 60%**	**>60% - 70%**	**>70% - 80%**	**>80% - 90%**	**>90% - 100%**	**>100%**
2	21	22	19	12	1	2	1	1	0	2	0

4. Nonrenewals to Policies In Force:

Statewide Average: 0.8%

	- -	0.1% 0.3%	0.4% 0.5%	0.6% 0.7%	0.8% 1.0%	1.1% 1.1%	1.3% 1.8%	1.9% 2.6%	2.8% 4.4%	4.8% 15.4%	
0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
11	70	2	0	0	0	0	0	0	0	0	0

5. Cancellations over 60 Days to Policies In Force:

Statewide Average: 0.5%

	- -	0.1% 0.1%	0.2% 0.2%	0.3% 0.3%	0.4% 0.4%	0.5% 0.7%	0.8% 0.9%	1.0% 1.2%	1.3% 2.6%	2.7% 7.8%	
0%	**>0% - 10%**	**>10% - 20%**	**>20% - 30%**	**>30% - 40%**	**>40% - 50%**	**>50% - 60%**	**>60% - 70%**	**>70% - 80%**	**>80% - 90%**	**>90% - 100%**	**>100%**
14	69	0	0	0	0	0	0	0	0	0	0

6. Cancellations under 60 Days to New Business:

Statewide Average: 2.3%

	0.1% 0.3%	0.4% 0.5%	0.8% 1.0%	1.1% 1.3%	1.5% 1.8%	2.1% 2.5%	3.2% 3.6%	3.9% 5.3%	5.5% 7.7%	8.0% 60.0%	
0%	**>0% - 10%**	**>10% - 20%**	**>20% - 30%**	**>30% - 40%**	**>40% - 50%**	**>50% - 60%**	**>60% - 70%**	**>70% - 80%**	**>80% - 90%**	**>90% - 100%**	**>100%**
32	49	1	0	0	0	1	0	0	0	0	0

7. Suits Opened During the Review Period to Claims Closed Without Payme

Statewide Average: 1.0%

	0.1% 0.3%	0.4% 0.5%	0.6% 0.6%	0.8% 0.8%	1.1% 1.1%	1.2% 1.8%	1.9% 2.6%	2.8% 3.0%	3.1% 3.8%	3.9% 6.1%	
0%	**>0% - 10%**	**>10% - 20%**	**>20% - 30%**	**>30% - 40%**	**>40% - 50%**	**>50% - 60%**	**>60% - 70%**	**>70% - 80%**	**>80% - 90%**	**>90% - 100%**	**>100%**
51	32	0	0	0	0	0	0	0	0	0	0