



5. Claims Paid Beyond 60 Days to Total Claims Paid

Statewide Average: 1.3%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
149	21	4	1	2	0	0	0	0	1	1	0

6. Claims Denied, Resisted or Compromised to Total Claims Close

Statewide Average: 2.0%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
143	25	4	1	2	3	0	0	0	0	1	0

7. Complaints per 1,000 Lives:

Statewide Average: 0.0%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
151	3	0	1	0	3	0	3	1	0	2	15

Data Year: 2009