

Schedule 4



**1. Replacements Issued to Policies Issued:**

Statewide Average: 29.2%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
43	8	9	12	13	12	2	6	5	0	3	1

**2. 1035 Exchanges to Policies Issued:**

Statewide Average: 19.6%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
47	16	20	11	8	5	1	1	0	0	2	3

**3. Surrenders to Policies Issued:**

Statewide Average: 76.6%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
13	8	10	6	1	7	4	0	3	3	3	56

**7. Complaints per 1,000 Lives:**

Statewide Average: 0.0%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
88	3	1	4	2	10	2	0	0	0	2	2

Data Year: 2008