



**1. Replacements Issued to Policies Issued:**

Statewide Average: **24.0%**

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
47	13	15	18	15	4	4	1	3	2	2	2

**2. 1035 Exchanges to Policies Issued:**

Statewide Average: **13.4%**

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
57	19	27	12	5	2	0	0	0	0	1	3

**3. Surrenders to Policies Issued:**

Statewide Average: **70.9%**

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
18	12	8	8	10	4	6	4	6	2	3	45

**7. Complaints per 1,000 Lives:**

Statewide Average: **0.0%**

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
102	2	3	3	2	4	3	2	1	1	1	2

Data Year: 2009