



**1. Replacements Issued to Policies Issued:**

Statewide Average: 20.7%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
32	6	15	11	1	4	1	1	2	0	2	1

**2. 1035 Exchanges to Policies Issued:**

Statewide Average: 9.7%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
34	19	11	2	2	2	0	1	1	0	1	3

**3. Surrenders to Policies Issued:**

Statewide Average: 85.9%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
6	0	3	6	1	1	4	1	2	1	4	47

**7. Complaints per 1,000 Lives:**

Statewide Average: 0.0%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
56	3	4	2	2	6	2	0	0	0	1	0

Data Year: 2009