Schedule 3

5. Claims Paid Beyond 60 Days to Total Claims Paid

Statewide Average: 1.7%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
145	22	3	2	1	1	0	1	1	0	3	0

6. Claims Denied, Resisted or Compromised to Total Claims Close

Statewide Average: 1.4%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
147	23	4	1	3	1	0	0	0	0	0	0

7. Complaints per 1,000 Lives:

Statewide Average: 0.0%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
156	2	0	0	0	0	1	4	0	1	2	13

Data Year: 2008